



Warranty Certificate

As a Marsden customer, we trust that you will find the quality of the products you purchase from us to be exceptionally good. As a business, we spend considerable time and effort ensuring that the products we manufacture are very reliable and will provide our customers with many years of trouble-free operation. Unfortunately, on occasions things do go wrong and at such times as these a product service or repair would be required.

To provide our customers with peace of mind as to the quality of our products, we offer a warranty period of 8 years from the date of order on our Class III approved medical scales range, for all of the parts used in the manufacture of the product. *

Our veterinary and industrial weighing devices also come as standard with a 1 year warranty.

Beyond the warranty period, we will also ensure that there is a suitable supply of spare parts available to ensure that the product can be maintained for you throughout the expected life expectancy of the product to ensure you get the best value for money.

The Terms and Conditions of our warranties can be viewed here: <http://www.marsden-weighing.co.uk/warranty-policy>

Should you have any further questions relative to the warranty terms offered then please do not hesitate to contact us at sales@marsdengroup.co.uk.

*Please note that our 8 year warranty is only valid on product purchased on or after 23/10/2023. Purchases made prior to this day will hold the warranty certification which was applicable at the time of sale. All moveable parts – for example batteries, cables and adaptors are excluded.